uffizio

Keeping your technicians on track!

The Technician Application

Designed especially for our white label users and distribution partners, our Technician application has surpassed all user expectations. What was originally created as an application to keep track of technician's tasks has now become an organizational necessity for greater profits.

Acquaint yourself with the app-on-demand: the *Technician Application*.

The Technician Application

So easy to use—you won't stop loving it!

Getting started with the Technician App

Technician Detail

Reseller	Reseller 1
First Name	
Middle Name	
Last Name	
Technician No	
Gender	● Male ○ Female
Verification Via	● OTP ○ Password
OPT Via	● SMS ○ Email
Email	
Mobile Number	
Emergency Contact	
Date of Join	
Date of Birth	

Technician Task Detail

Reseller	Reseller 1
Company	Company 1
Branch	Branch 1
Technician	
Task Category	Select
Task Name	
Task Priority	Select
Description	
Contact Person	
Contact Person No.	
Service Location	
Reporting Time	
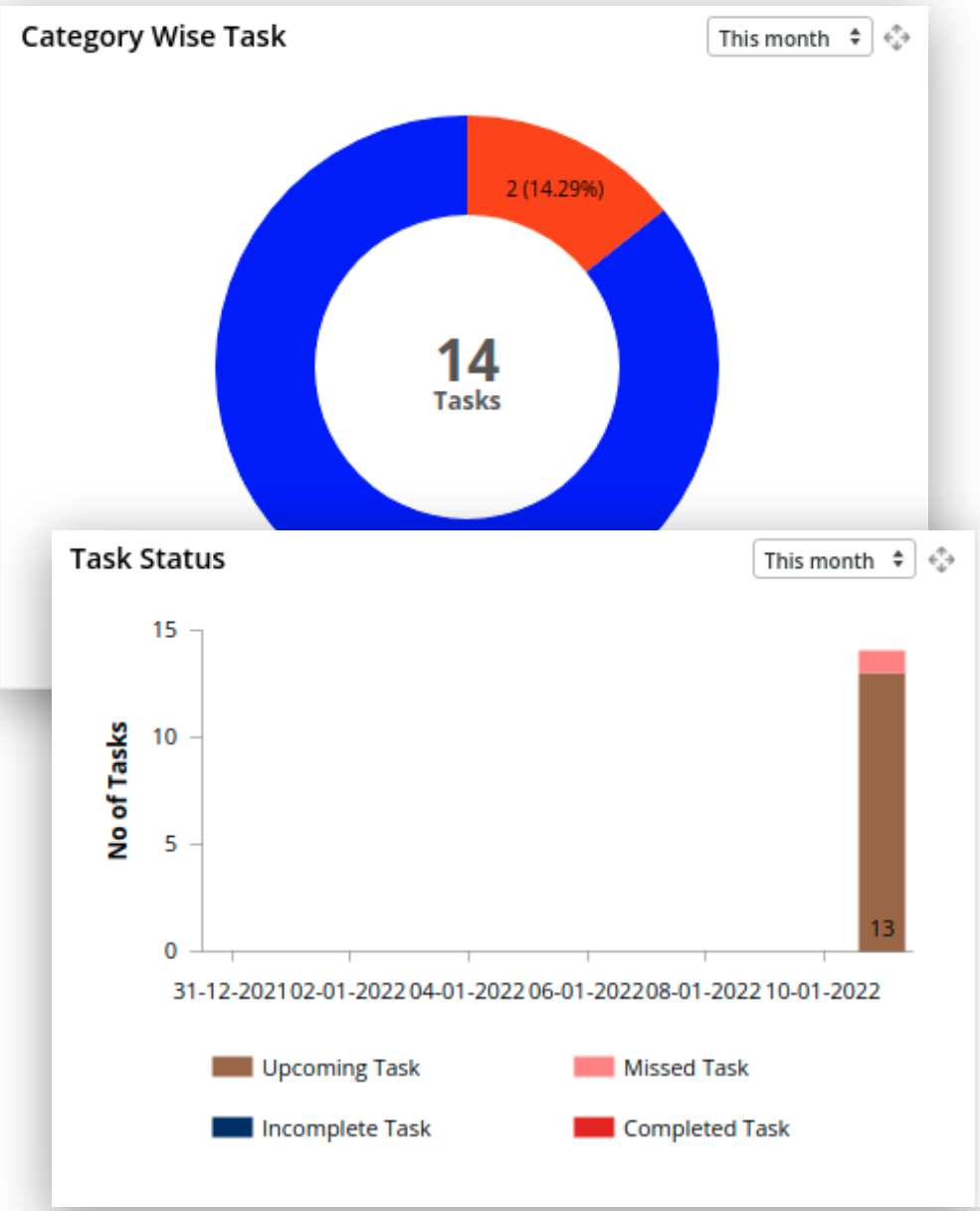
Step - 1

Add Technician's personal information

Step - 2

Add relevant tasks for your team

Step - 3

Voilà! You are all set! Now your team can view all assigned tasks

Step - 4

Review team progress through real-time data and analytics

Insights that are worth your time!

⚙ # Analytics on the Dashboard

01 **Current Task Status**
Know the exact number of **upcoming**, **missed**, **incomplete**, and **finished** tasks.

02 **Category-wise Tasks**
Divide tasks into multiple categories (like installation, servicing). You can then see the **number of tasks under each category**.
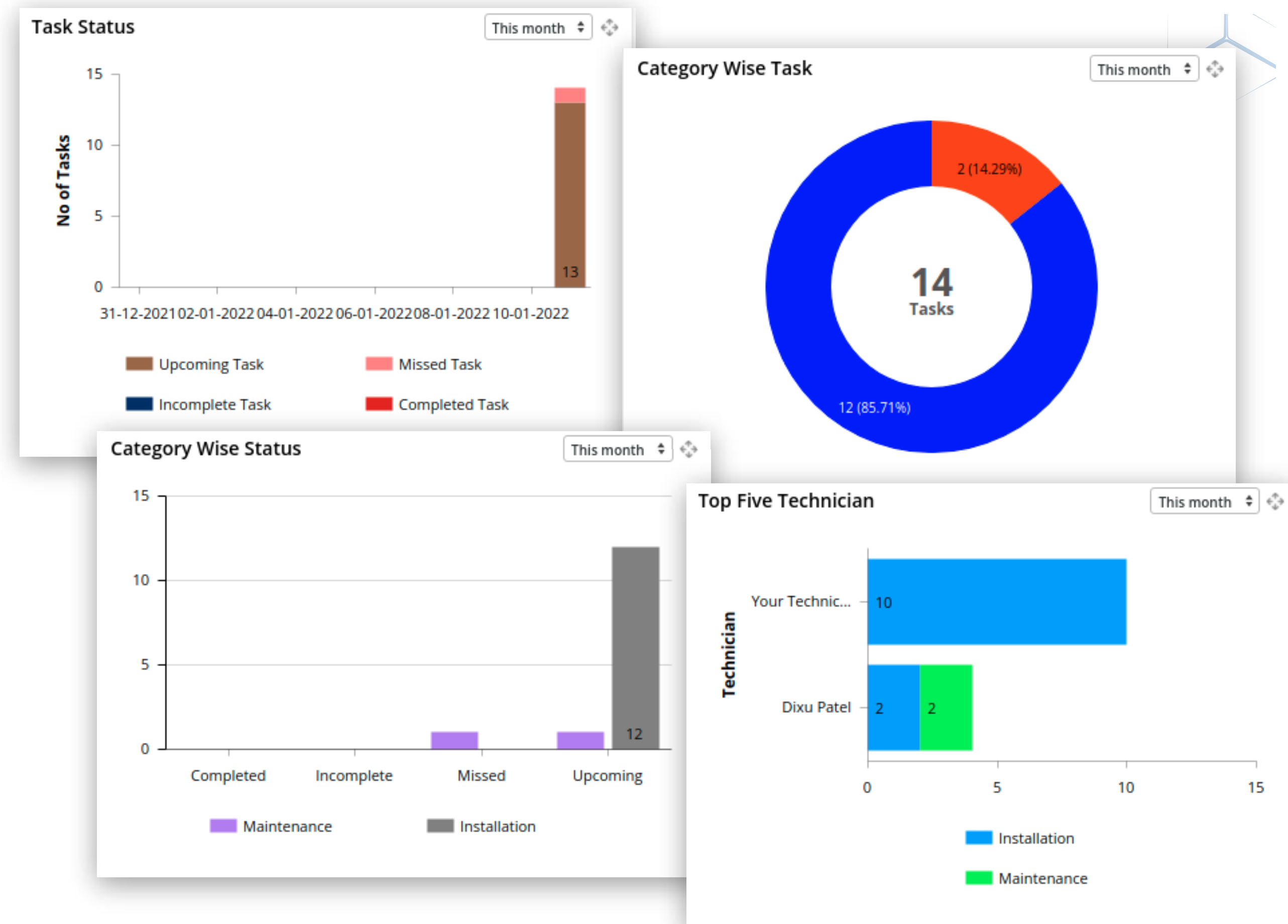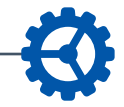
03 **Evaluating categories**
Since you've broken up tasks into categories, you might as well **compare these categories** and see which one takes most of your team's time.

04 **Top Five Technicians**
Want to know who's the **top performer** in your tech team? No problem. We've got the answer!

Task Status — This month ⬍

No of Tasks: 15, 10, 5, 0
31-12-2021 02-01-2022 04-01-2022 06-01-2022 08-01-2022 10-01-2022
13

■ Upcoming Task ■ Missed Task
■ Incomplete Task ■ Completed Task

Category Wise Task — This month ⬍

2 (14.29%)
14 Tasks
12 (85.71%)

Category Wise Status — This month ⬍

15, 10, 5, 0
Completed Incomplete Missed Upcoming
12

■ Maintenance ■ Installation

Top Five Technician — This month ⬍

Your Technic... 10
Dixu Patel 2 2
0 5 10 15

Technician

■ Installation
■ Maintenance

Insights that are worth your time!

⚙ # Summaries and Reports

Technician Task Summary

Technician Task Summary	No Of Task				Total Allocated Task		Total Working Days
	Completed	Incompleted	Missed	Total	Maintenance	Installation	
Rose Bush	8	3	1	12	2	10	1
Perry Scope	5	1	0	6	1	5	1
Penny Black	3	2	1	6	0	6	1
Polly Pipe	2	1	1	4	1	3	1
Carmen Sayid	5	1	1	7	2	5	1
Wiley Waites	6	2	1	9	1	8	1

➤ Get a **detailed summary of assigned tasks** and answers to questions like:

● Which tasks were assigned to your technicians? Did they finish it? How long did it take to complete a task? Which member finished the most tasks in the shortest time?

➤ Know details of historical tasks with **Task summary**. Schedule weekly summaries and stay up to date with your tech team's performance.

Company Service Task Report

Company Service Task		Total Service			No Of Object
Company	Branch	Installation	Maintenance	Total	
Gleason	Giraffe Hill Drive	3	1	5	5
Turcotte	Cerullo Road	5	1	6	6
Rau-Marvin	Ritter Street	2	2	4	4
Balistreri Inc	Libby Street	4	3	7	7
Ruecker Group	Terminus Du 7	3	1	4	4
Zboncak-Jacobs	18 Rue MBarek	2	1	3	3

➤ This report helps you **keep track of service requests**. Know which of your client/ end-user requested maintenance services in the past.

● How many times did they request your services? What type of service was requested? Which category? How many objects/fleets were serviced?

➤ See what kind of requests your clients are making and the status of those requests. Schedule weekly or daily reports and **maximize customer satisfaction**.
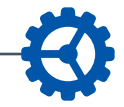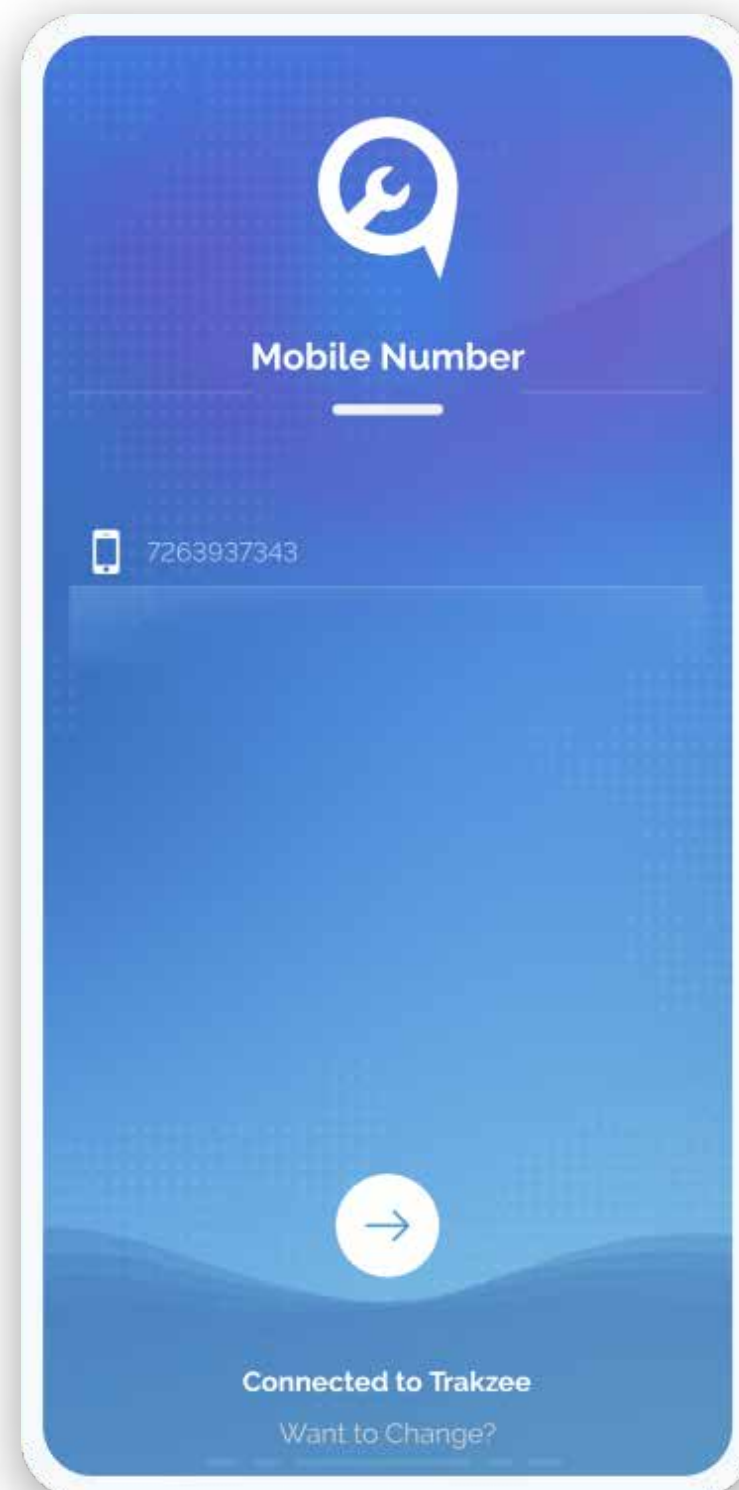
Transparency meets effective communication!
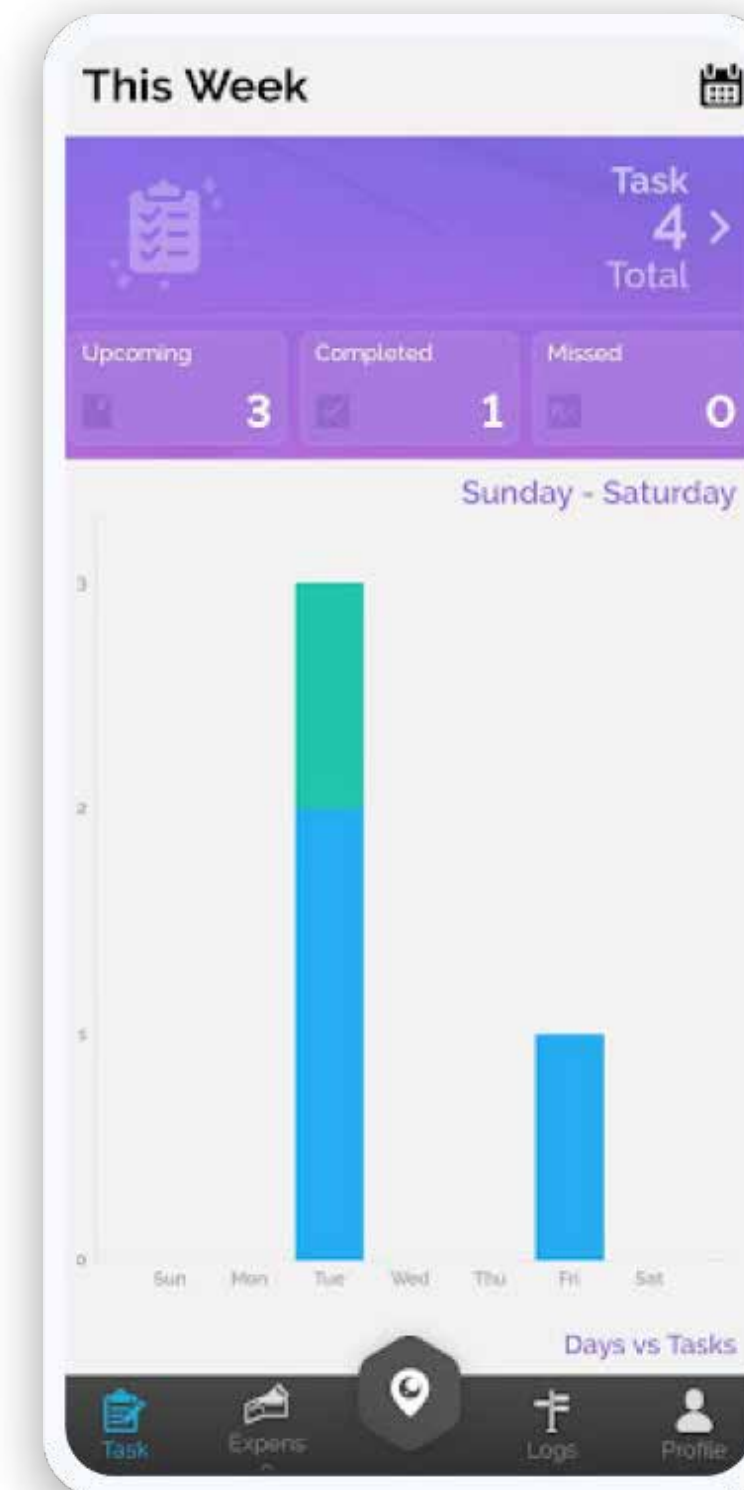
Mobile app for your technicians

Login

Technicians will be able to login on to the mobile application by simply entering the server's name, their phone number, and assigned passwords

Tasks

When that's done, they'll be able to view upcoming, current, and missed tasks.
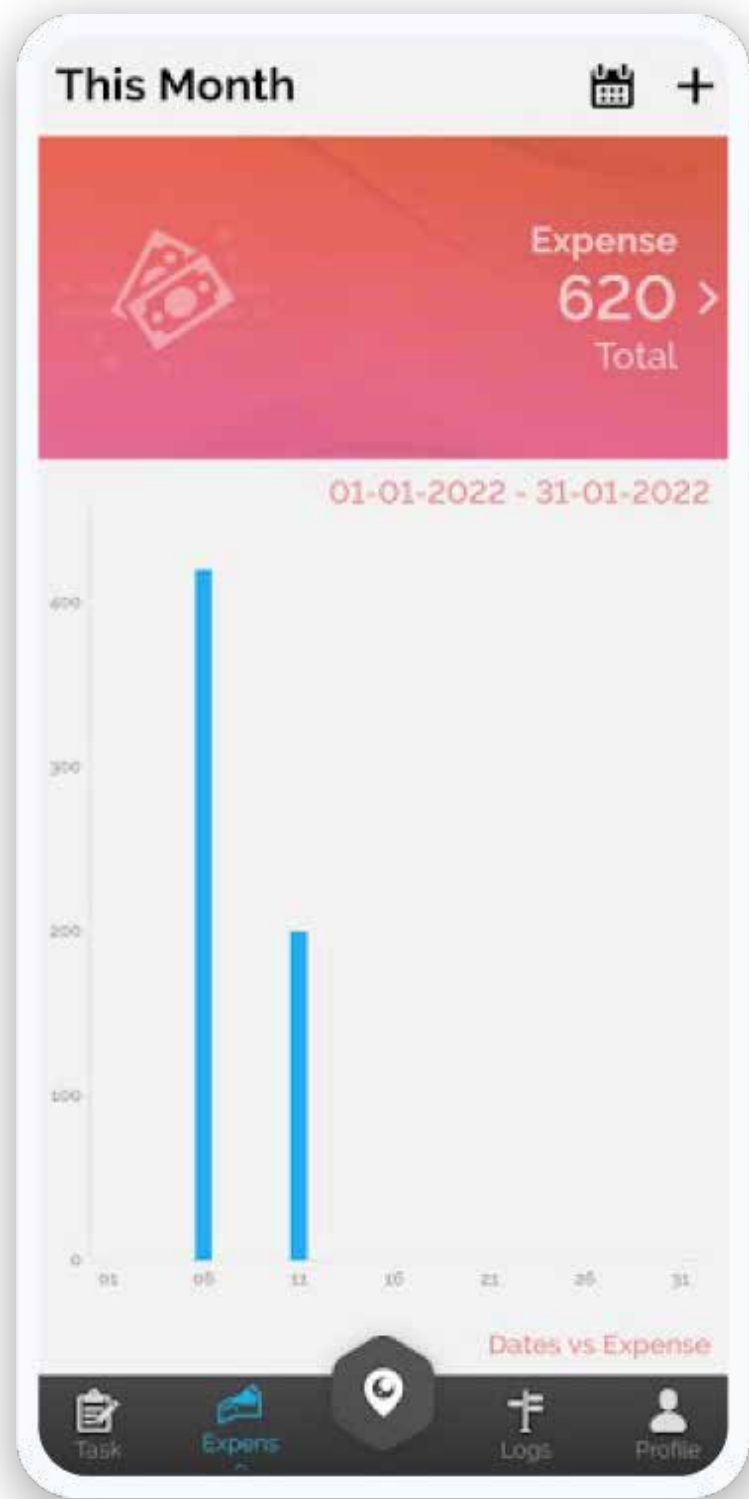
Transparency meets effective communication!

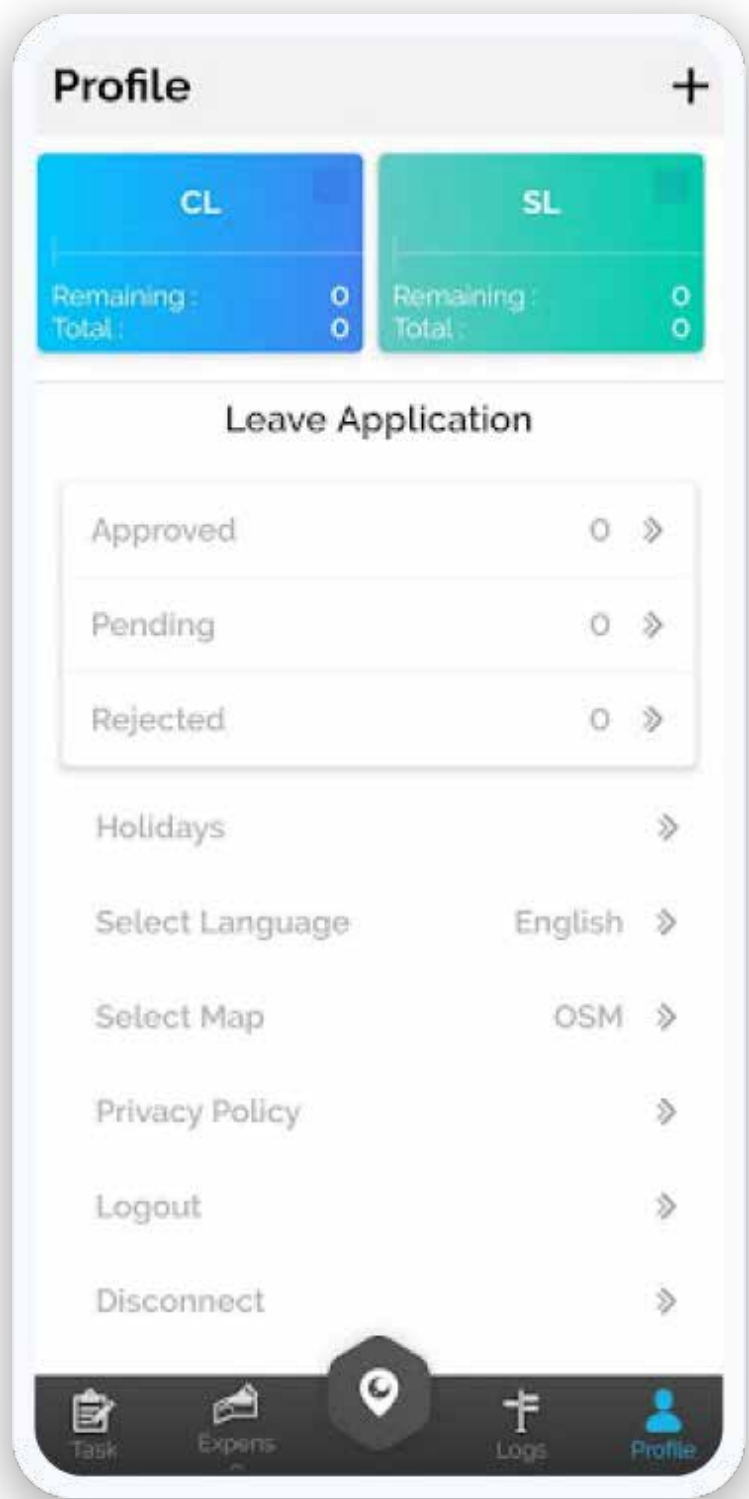# Mobile app for your technicians

Add Expenses

Traveling to multiple places? Don't worry. Your team can now add travel expenses and claim reimbursements through the mobile app.

And so much more!

Your technician team can apply for leaves and view their leave balances under the profile menu. They can also look at company holidays or switch the language of the app.

Thank you!

If you think the Technician (mobile/web) application is perfect for you—then contact us. And we can get you started. If you'd like to see the application live or learn more about it, schedule a meeting and our sales executives will be happy to help. Keep your tasks organized and save your business from hours of inefficiency with the Technician app.

For more information, contact us at
info@uffizio.in